

Jack Design + Construction  
Green Mountain Road  
Stoney Creek, ON

January 2008-01-31

Dear Andy,

As we approach the completion of the major addition to my home I thought it timely to put a few thoughts to paper. From the outset I have enjoyed working with you in seeing this project through its various stages. My initial plan had been to have you prepare architectural drawing for a proposed addition to my home but I quickly decided your involvement through the construction phases would be of tremendous benefit.

Your ability to listen to a lengthy list of needs and wants and then translate these into workable drawings was impressive. Discussing the initial drawings and alternatives moved us quickly to a final set of plans to be submitted for the building permit. At all times your input, suggestions and recommendations were invaluable in turning my dreams and vague ideas into practical reality.

I appreciated your flexibility in taking on the role of project manager and recommending highly qualified and cost-effective trades' people throughout all phases of the project. Your attention to detail and ability to keep the work on track and on schedule was truly impressive. The members of your team who were involved in the project were always thoroughly professional and pleasant; their qualifications and flexibility contributed significantly to the success of the project.

I am now enjoying the final result and I can truly say that I am thoroughly pleased with both the process and the results. My friends and family who know the house look at what it is today and have difficulty distinguishing the original section from the new. Justly, the mark of a good addition is being able to assimilate it into the existing structure.

The work you have done here is truly remarkable in that respect. You have managed to virtually double the size of a home originally constructed in the 1920's and done this in such a way that the house feels thoroughly modern and yet has not lost the charm and warmth of the original workmanship. In fact, your renovations and repairs of the 'old house' have left it better than new.

I would have no hesitation whatsoever referring you to my friends and clients. I will be undertaking other building projects in the future and there is no question that you will be the only person I will call. From concept to design to planning, through project management to construction and follow up, I can state without any reservation that this has been an extremely positive experience. Best wishes for continued success in all you do.

Sincerely,

Bob Van de Vrande B.Comm.,M.B.A.,B.Ed.